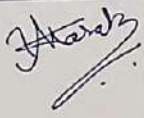




TENDER EVALUATION

Directorate of Higher Education, M.S. Pune



Evaluator's Name	Alethea Sethi for National Insurance Co.
Date of Evaluation	07/08/2023
Signature & Place	 Mumbai



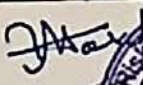
To Whomsoever It May Concern

With reference to the online e-bids received for DHE/Tender No. 02/2023 issued by 'Directorate of Higher Education, M.S Pune' for the appointment of IRDA Licensed Insurance Company

I/We hereby declare that;

1. I have evaluated the technical bid stage I-A & I-B, Annexure 1 & 2
2. The evaluation & scoring is based on the following (not limited to);
 - a) Methodology & Qualitative Approach
 - b) Effectiveness of the bids
 - c) Compliance with the requirements
 - d) Clarity of Project Management & Execution
 - e) Past performances / References
 - f) Conformance to the guidelines
 - g) Language & Communication
 - h) Consistency & Accuracy
 - i) Presentation & Formatting
 - j) Demonstration of Understanding
 - k) Relevance to the Requirements
 - l) Clarity & Coherence

I/We hereby declare that the evaluation process has been carried out impartially, with complete fairness and transparency. All bids/proposals reviewed by me are solely on their technical and commercial merits, in accordance with the predetermined evaluation criteria. All decisions made by me are based on an objective assessment of the submitted information, without any influence of personal preferences or biases

Evaluators Name	Alethea P. Sathi
Organization	Integrated Risk Insurance Brokers
Date	07/08/2023
Place	Mumbai
Signature	



valuation of Capability as per (Stage-I B) – ANNEXURE 2 of the Tender Document

No.	Description	Maximum Marks	Admissible Proofs attached / required?	Adjudicator/ Evaluator's Marks / Comments	
1	Introduction of the Company (in brief)	10 Marks	Attach the copy of Brochure, Literature, Presentation or a Document as deemed appropriate and desired	07 /10	
2	Approach Note for the management of the Student's Insurance Program for DHE-PUNE	10 Marks	The bidder(s) may explain the process of Enrolment, Experience in similar insurance programs, highlighting their differentiators as deemed appropriate and desired	06 /10	
3	List of the Key Clients, References from the clients	10 Marks	The bidder(s) may provide the references or the names of the clients in the similar domain, feedback received	05 /10	
4	Usage of IT & Communication for Student Insurance Scheme Management	10 Marks	The bidder(s) may highlight the details about their ONLINE / IT systems, Software, API Integrations, Availability of E-Cards etc. as deemed appropriate and desired	04 /10	
5	Value Proposition	10 Marks	The bidder(s) may present their value proposition highlighting (not limited to); <ul style="list-style-type: none"> • Ease of Claim Settlement Process • Grievance Redressal Process • Escalation Matrix • Effectiveness in Service Delivery • Online/ Offline Enrolment Process • Policy Issuance and Renewal Management • Communication/ Helpline/ Helpdesk • Marketing Templates 	05 /10	
6	Any other information as deemed appropriate & relevant	10 Marks	The bidder(s) may present the methodology of Increasing the Awareness, Penetration, Enrolment across the state of Maharashtra	05 /10	
	TOTAL	60 Marks	Marks Obtained	32 /60	

⊕ Total Marks = 32